

National Network of Public Health Training Centers Free Online Training

Cultural Competency and Diversity 101

The following collection of technology based **Cultural Competency and Diversity 101** courses have been developed to assist the public health workforce in locating distance-accessible training programs under this subject. The trainings included in this collection are a subset of trainings developed by the National Network of Public Health Training Centers. All available trainings can be found on the Network's online training database at www.asph.org/phtc/search.cfm. The programs in this collection address basic principles and core concepts of public health. This collection provides info to help assist in selecting a single online training, or to identify a series of programs from basic to more advanced. Most training is distance accessible and free of charge. For more detailed information on these programs, follow the links provided.

<p style="text-align: center;">Communicating Across Cultures</p> <p>Length: 1 hour Format: Archived Webcast</p> <p>Effective cross-cultural communication is critical if we are to reach the Healthy People 2010 goal of reducing health disparities. Dr. Livers discusses barriers to such communication and possible strategies to overcome these barriers.</p> <p>http://www.albany.edu/sph/coned/t2b2communicating.htm</p>	<p style="text-align: center;">Managing Diversity Begins with You</p> <p>Length: 2 hours Format: Web-based Course</p> <p>The purpose of this intermediate course is to acquire a conceptual framework to manage diversity in the workplace as a way of improving service delivery, quality, and accessibility. It is expected that each participant will be able to identify their role in their own organization with respect to diversity and cultural competency and to position their organization as a leading organization in the delivery of culturally competent services</p> <p>http://ms.southcentralpartnership.org/scphp?productID=prdc00000000001011</p>	<p style="text-align: center;">Cultural Diversity, Health Disparities, and Public Health</p> <p>Length: 2 hours Format: Archived Webcast</p> <p>A primary aim of this broadcast is to provide public health professionals with a broad overview of cultural diversity issues with a focus on race/ethnicity and gender. Health disparities, a major public health problem of interest, is discussed using cultural diversity as the conceptual framework for thinking about the role of the public health community and health policy solutions for addressing these issues.</p> <p>http://www.adph.org/ALPHTN/index.asp?id=2581</p>
<p style="text-align: center;">Diversity and Cultural Competency in Public Health Settings – Basic Level</p> <p>Length: 2 hours Format: Web-based Course</p> <p>The purpose of this course is to provide public health practitioners with the awareness and knowledge to incorporate diversity and cultural competency concepts, tools, and techniques into their daily work. It is expected that by the end of this course that each participant will be conversant in issues related to culture and health, health disparities, and community health models designed to close the gap in health disparities.</p> <p>http://ms.southcentralpartnership.org/scphp?productID=prdc00000000001007</p>	<p style="text-align: center;">Diversity Leadership: A Strategic Approach</p> <p>Length: 2 hours Format: Web-based Course</p> <p>This course guides participants in developing action plans to help handle issues that may arise from cultural diversity. In this course, the participants will ascertain diagnostic skills, make inferences from collected data, and learn to how to create feedback for individuals, groups and organizations.</p> <p>http://ms.southcentralpartnership.org/scphp?productID=prdc00000000001049</p>	<p style="text-align: center;">Exploring Cross-Cultural Communication</p> <p>Length: 2.5 hours Format: Web-based Course</p> <p>“Exploring Cross-Cultural Communication” is a web-based course that invites learners to spend time thinking about and developing their own responses to a variety of ideas and situations about culture, communication and public health. Learners will explore the meaning of culture, methods of communication, and strategies for communicating more effectively by taking part in “virtual” group conferences, reading and responding to simulated e-mails, and utilizing resource documents.</p> <p>http://www.nynj-phtc.org/cc/home/cc-login.cfm</p>

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(continued)**

**The Intersections of Cultural Diversity,
Health Policy Development, & Analysis**

Length: 3 hours

Format: Web-based Course

This course provides a broad overview of cultural diversity issues, like race/ethnicity and gender, and assesses health policy with respect to these issues. The three specific racial/ethnic groups are: African Americans, Hispanic/Latinos, and Asian/Pacific Islanders. The cultural diversity issues will focus on health disparities as the major conceptual frame for thinking about health policy analysis. Course participants will engage in critical thinking and introductory policy analysis on problems that impact minority health.

http://lms.southcentralpartnership.org/scp_hp?productID=prdct00000000001086

**Practicing Cross-Cultural
Communication**

Length: 4.5 hours

Format: Web-based Course

Practicing Cross-Cultural Communication is a web-based course that consists of three modules: Hepatitis A Outbreak, The Bamboo Dragon, and Community Health Workers. Each module is a separate case study which examines the practical application of the "Ten Strategies for Effective Cross-Cultural Communication." The cases have been inspired by real public health situations.

<http://nynj-phtc.org/cc2/home/cc2-login.cfm>

About the Public Health Training Centers

The Health Resources and Services Administration funded Public Health Training Centers (PHTCs) are partnerships between accredited schools of public health, related academic institutions and public health agencies and organizations. The PHTC Network is designed to improve the Nation's public health system by strengthening the technical, scientific, managerial and leadership competence of current and future public health professionals. Public Health Training Centers assess the learning needs of the public health workforce and provide accessible training in addition to working with organizations to meet other strategic planning, education, and resource needs. Please contact the nearest training center to discuss how we might assist your organization: www.publichealthtrainingcenters.org.