



# National Network of Public Health Training Centers Free Online Training

## Communication

The following collection of **Communication** courses has been developed to assist the public health workforce in locating distance-accessible training programs under this subject. The trainings included in this collection are a subset of trainings developed by the National Network of Public Health Training Centers. All available trainings can be found on the Network's online training database at [www.asph.org/phtc/search.cfm](http://www.asph.org/phtc/search.cfm). The programs in this collection address the importance of communication skills in public health. Most training is distance accessible and free of charge. For more detailed information on these programs, follow the links provided.

### Effective Communication for Environmental Public Health

Length: 2 hours  
Format: Web-based Course

Do you find yourself struggling to communicate your public health message? This self-paced, interactive module introduces key communication strategies to help field workers successfully educate the public about environmental public health issues, communicate important environmental health information to diverse audiences, resolve conflicts, and market the value of environmental public health activities to clients and the public.

<http://www.nwcphp.org/communication>

### Improving Your Communication Skills

Length: 2 hours  
Format: Web-based Course

This course focuses on the communication skills you will need as a leader in a public health department. Having effective communication skills is crucial to managing staff and clients in a cooperative and functional manner, and that being able to clearly present ideas enhances career mobility. The communication elements discussed in this course provide insight into your professional and personal communication.

<http://lms.southcentralpartnership.org/scphp>

### Practicing Cross-Cultural Communication

Length: 2 hours  
Format: Web-based Course

This course consists of three modules. The modules demonstrate how effective cross-cultural communication can lead to good solutions, how to overcome barriers to communication that cultural differences have created, and how to overcome communication challenges to work together. Each module examines the practical application of the "Ten Strategies for Effective Cross-Cultural Communication."

<http://nynj-phtc.org/cc2/home/cc2-login.cfm>

### Tailoring Health Communications

Length: 2 hours  
Format: Archived Webcast

Dr. Ken Resnicow discusses how to tailor health communication messages to impact health outcomes. His presentation is followed by a nurse reactor panel drawn from the practice and academic communities. Panel members address application of the concepts discussed by Resnicow to their areas of nursing practice. A moderated question and answer session concludes the event.

<https://practice.sph.umich.edu/mphtc/site.php?module=courses>

### Emergency Risk Communication

Length: 3 hours  
Format: Web-based Course

Effective communication with the public during an emergency is vital to protect the community's health. This module can help you learn how to better handle your risk communication. It provides an overview of how to plan for an emergency, create effective messages, and interact with the media and community in times of crisis.

<http://www.nwcphp.org/erc>

### Exploring Cross-Cultural Communication

Length: 3 hours  
Format: Web-based Course

This is a web-based course that invites learners to spend time thinking about and developing responses to a variety of ideas and situations about culture, communication and public health. Learners will explore the meaning of culture, methods of communication, and strategies for communicating more effectively by taking part in "virtual" group conferences, reading and responding to simulated e-mails, and utilizing resource documents.

<http://www.nynj-phtc.org/cc/home/cc-login.cfm>

### About the Public Health Training Centers

The Health Resources and Services Administration funded Public Health Training Centers (PHTCs) are partnerships between accredited schools of public health, related academic institutions and public health agencies and organizations. The PHTC Network is designed to improve the Nation's public health system by strengthening the technical, scientific, managerial and leadership competence of current and future public health professionals. Public Health Training Centers assess the learning needs of the public health workforce and provide accessible training in addition to working with organizations to meet other strategic planning, education, and resource needs. Please contact the nearest training center to discuss how we might assist your organization: [www.publichealthtrainingcenters.org](http://www.publichealthtrainingcenters.org).